

Professional Queue Management System

Produced in Turkey/Germany



Q-smart

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**if
you**

**don't know is your employee working
can't manage your customer flow
needs better customer satisfaction
can't manage your appointments
don't know which day of week overloaded**

**meet
with**

Q-smart

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Professional Queue Management System



The new queue management system ticket dispenser designed with powerful Intel quad core CPU in its hearth and robust, stable and secure Linux operating system in its mind. Q-smart D series ticket dispenser meets the needs of your organization queue management needs with a daily 15,000 operation capacity and vertically designed touchscreen capable to show your all queues on home screen.

- ✔ Performance reporting over the web browsers (compatible with iPhone, Ipad, Tablet or Computer)
- ✔ Remote system management over the web browsers (compatible with iPhone, Ipad, Tablet or Computer)
- ✔ 21.5 inches LED Monitor, Infra Red vadal proof touch screen with the 4096x4096px resolution
- ✔ Maintenance-free, industrial type thermal printer with autocutter (50.000km printing, 1million cut warranty).
- ✔ Hidden chassis screws, weldless design and stand with silencer.
- ✔ Over 15.000 process capacity on a daily basis



Industrial printer

You can take printout tickets for many years without any maintenance needs and ink shortages with the industrial type thermal printer with autocutter.



Web based management

By means of the Web-based system management, you can easily perform the queue management, advertisement management and user management via computer or mobile/smart phones from anywhere.



21.5" IR Vandal Proof Touch Screen Monitor

You will perfectly use your system with equipped superior 21.5 inches IR touch-screen technology for many years without calibration, sensitivity loss and breakdown.



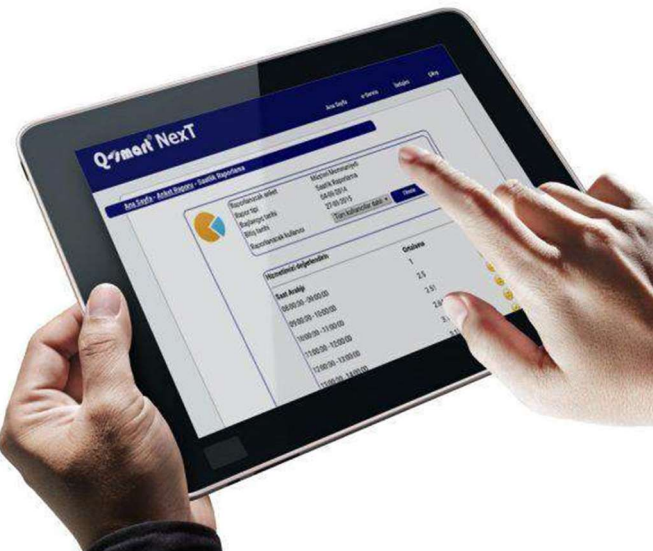
Live performance reporting

With live reporting you can keep track of your general situation and the status of the services, the number of people waiting to get services, the average operation and waiting times, and the online number of staff in service.



Performance reporting

Thanks to new design integrated web-based performance management, for contributing efficiency of your corporation and reevaluate your workmanship costs with EXCEL and PDF export options.



Technical Specifications

Capacity

Daily operation capacity: More than 15.000
 User interaction: Touch screen and monitor
 Queue management capacity: 99
 User capacity: Unlimited
 Counter management capacity: 254
 Ticket roll capacity: 1000tickets(per roll)
 Ticket width: 58-60mm

Reporting support

Web based queue performance report: Yes
 Web based user performance report: Yes
 Reporting period: Unlimited
 Graphical output of reports: Yes
 Export to excel of reports: Yes
 Export to PDF of reports: Yes
 Central system reporting (all branches from center): Optional
 Central system management (all branches from center): Optional

Management support

Foreign language support and management: Yes
 Web-based ticket template management: Yes
 Web-based queue management: Yes
 Online appointment distribution and management: Optional
 Customer card management: No
 Working hours limiting management: Yes
 Queue ticket number limiting management: Yes
 Advertisement management: Yes

Hardware specifications

Processor: Intel@ 2200Mhz Quad Core
 Mainboard: Asus@ H110-D
 Ram: 4GB DDR4 2200Mhzz
 Disc: 500GB HDD
 Monitor: 21.5 inches, TN Touch screen: 4096x4096px Infra Red
 Printer: Industrial Thermal 58-60mm (Japan)
 Network: 10/100/1000 Ethernet
 Operation voltage: 220V AC
 Power consumption: 150W
 Weight: 51.6kg
 Dimensions [cm] (WxDxH): 46x45x140
 Warranty: 2 years(Ext.Warranty Optional)

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